

MAZHARUL ULOOM COLLEGE, AMBUR

(Recognized by UGC under section 2f and 12B, Affiliated to Thiruvalluvar University, Vellore)



Policies

Internal Complaints & Students Grievance Redressal

MAZHARUL ULOOM COLLEGE, AMBUR



INTERNAL COMPLAINTS AND STUDENTS' GRIEVANCE

REDRESSAL POLICY DOCUMENT

University Grants Commission UGC has issued circulars to all the Universities insisting them to establish a permanent cell and a committee to form guidelines to combat sexual harassment, violence against women and ragging at universities and colleges for the effective enforcement of the basic human right of gender equality and guarantee against sexual harassment and abuse, more particularly against sexual harassment at work places. Keeping the supreme court Judgement and UGC guidelines, Mazharul Uloom College has constituted the Internal complaints and Students' Grievance Redressal Committee, to ensure safety and security of all the stakeholders in the campus.

The college has committed itself to provide a congenial and conducive atmosphere in which students, teachers and non-teaching staff members can work together in an environment free of violence, harassment, exploitation and intimidation. This includes all forms of gender violence, sexual harassment and discrimination on the basis of gender.

The committee attends not only to the grievances and complaints made against gender discrimination, but also registered by anyone with regard to the activities of the institution and in particular, made by students. The committee ensures effective solution to the grievances by initiating and following the grievance procedures in accordance with the rules and regulations of the college. The committee meets periodically, examines the nature and pattern of the grievances and redresses it accordingly.

Objectives

- 1. To create a safe campus for students, staff and faculty to function without fear, threat or anxiety.
- 2. To provide an environment free of gender-biased discrimination
- 3. To ensure equal access of all facilities and participation in activities of college
- 4. To evolve a mechanism for the prevention and redressal of sexual harassment cases and other acts of gender-based violence in the institution.
- 5. To ensure the implementation of the policy in letter and spirit through proper reporting of the complaints and their follow-up procedures.
- 6. To develop an organizational framework to resolve grievances of the students and other stakeholders
- 7. To ensure effective solution to the stakeholders' grievances with an impartial approach

The complaints and grievances shall be redressed depending on the nature of the grievance. The complaints and grievances are invited through suggestion boxes provided in the campus or phone call or through letters and emails to the committee. The grievances are redressed at the earliest by proper reformation remedies.

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